armanino

&

CostCo
travel

Costco Travel & GP Updates

How this mega retailer leverages the power of the cloud to improve reporting & other critical business processes
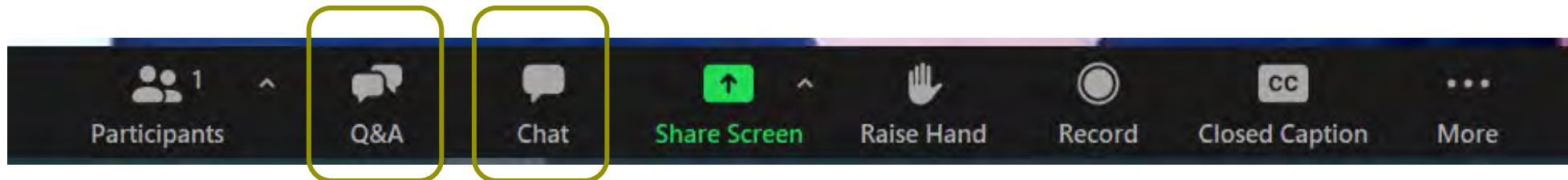
Webinar Tips

- **Ask Questions in Q&A Box**
  - Click the Q&A button to open the window
 - Type your response in the text field
  - Click Send
- **Chat**
  - Click the Chat button to open the chat panel
  - Type your message in the Text box at the bottom of the panel
  - Press Enter to send your message

Adjust Audio Speakers

- In the meeting controls, click the arrow next to Mute/Unmute in lower left corner
- Click Audio Options - this will open your audio settings
- Click Test Speaker to play a test tone
- If you cannot hear it, select a different speaker from the menu or adjust the Volume
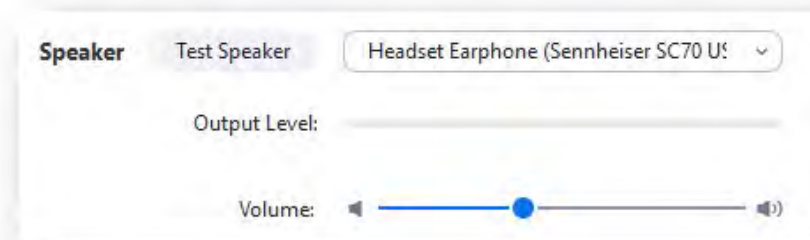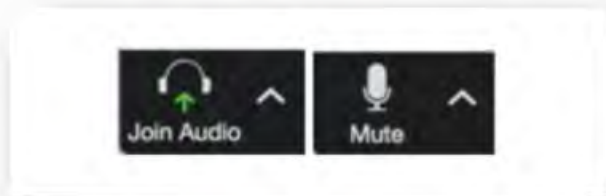
Panel of Experts

Technology and Accounting Experts have a candid conversation about the benefits moving from an on-premises solution and what's next for GP.

Kayla Buchanan, CPA

Director Of Finance
& Accounting,
Costco Travel

Lindsay Klemm

Senior Consultant,
Armanino

Steve Chapman

Solution Architect,
Armanino

EXPLORE ARIZONA
VIEW TRAVEL PACKAGES
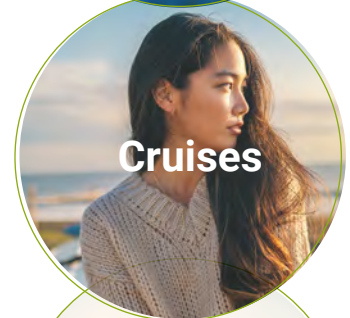
CASE STUDY
Costco Travel & Armanino

Costco Travel

Costco Travel is a sub-division of Costco Wholesale company. They works with Costco members by using their buying authorities to negotiate the best value in the marketplace. They combine with the Costco foundation and travel expertise to ensure you receive the quality value and experience as a Costco member.

Costco Travel decided they need to update their ERP system from GP to Dynamics 365 Finance to streamline processes and meet the demands of their customers. Costco Travel was able to continue working even through the COVID-19 lockdowns and restrictions.

Check Out the Latest

What's New at Costco Travel

✓ Explore Newly Added Destinations and Properties

Click for Details

Offerings

Vacation Packages

Hotels

Cruises

Rental Cars

PRODUCT UPDATE

Microsoft GP
October Update

LIFECYCLE

Dynamics GP Update

Upcoming product update in October 2022 will permanently disable Basic Auth in all tenants

Changes being made by Microsoft for Exchange:

- The adoption of TLS 1.2; replacing earlier versions of TLS
- The disabling of Basic Authentication, in favor or Modern Authentication in Exchange

Issues being experienced by Dynamics GP users:

- Email failures related to GP Workflows
- Email failures when using other email functionality in GP

Microsoft messaging regarding using Dynamics GP with Exchange Online:

- "Effective October 1, 2022, we will begin to permanently disable Basic Auth in all tenants, regardless of usage, with the exception of SMTP Auth."
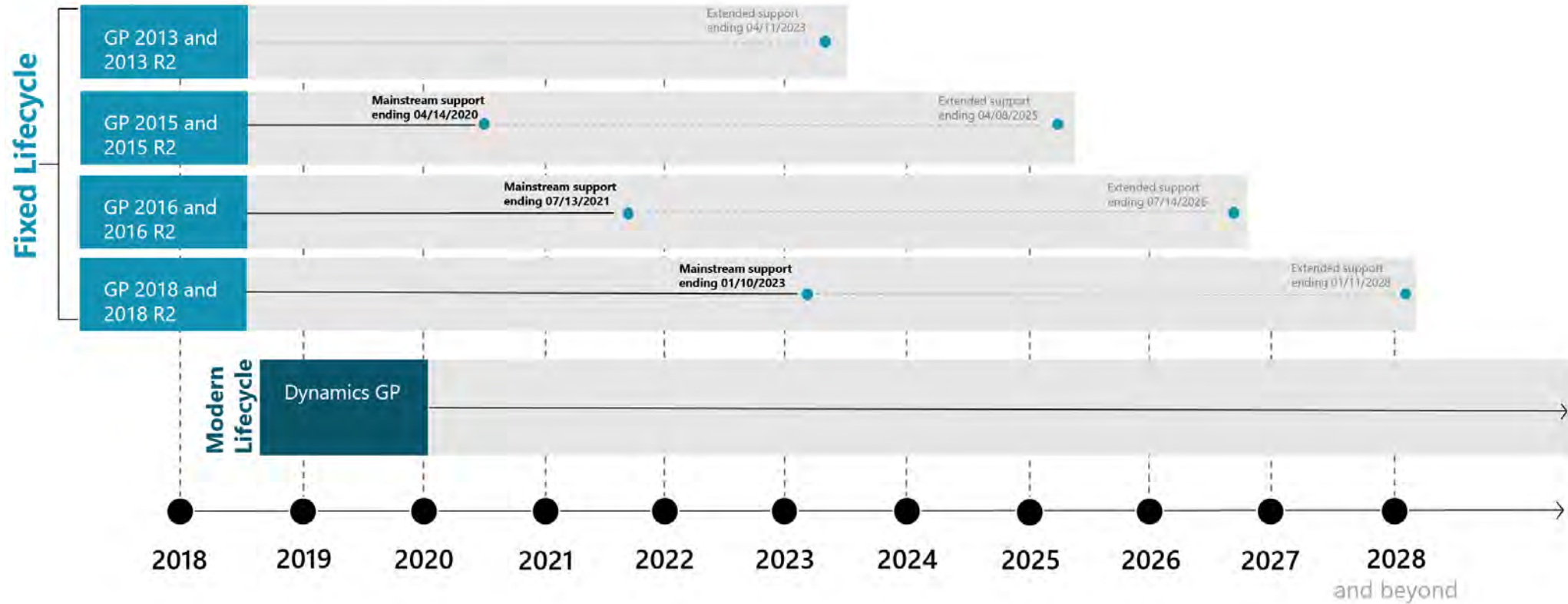
Microsoft guidance regarding Dynamics GP:

- Update your Dynamics GP system to 18.3 or 18.4.
- This should resolve the issues related to the security-based changes mentioned above.

Modern & Fixed

With the October 2019 release, Dynamics GP follows the Modern Lifecycle Policy. The Modern Policy offers support and servicing, which includes bug fixes, new features, and tax updates.

Fixed Lifecycle

The following older versions of Dynamics GP are governed by the Fixed Lifecycle Policy, this graph provides support listed by column.
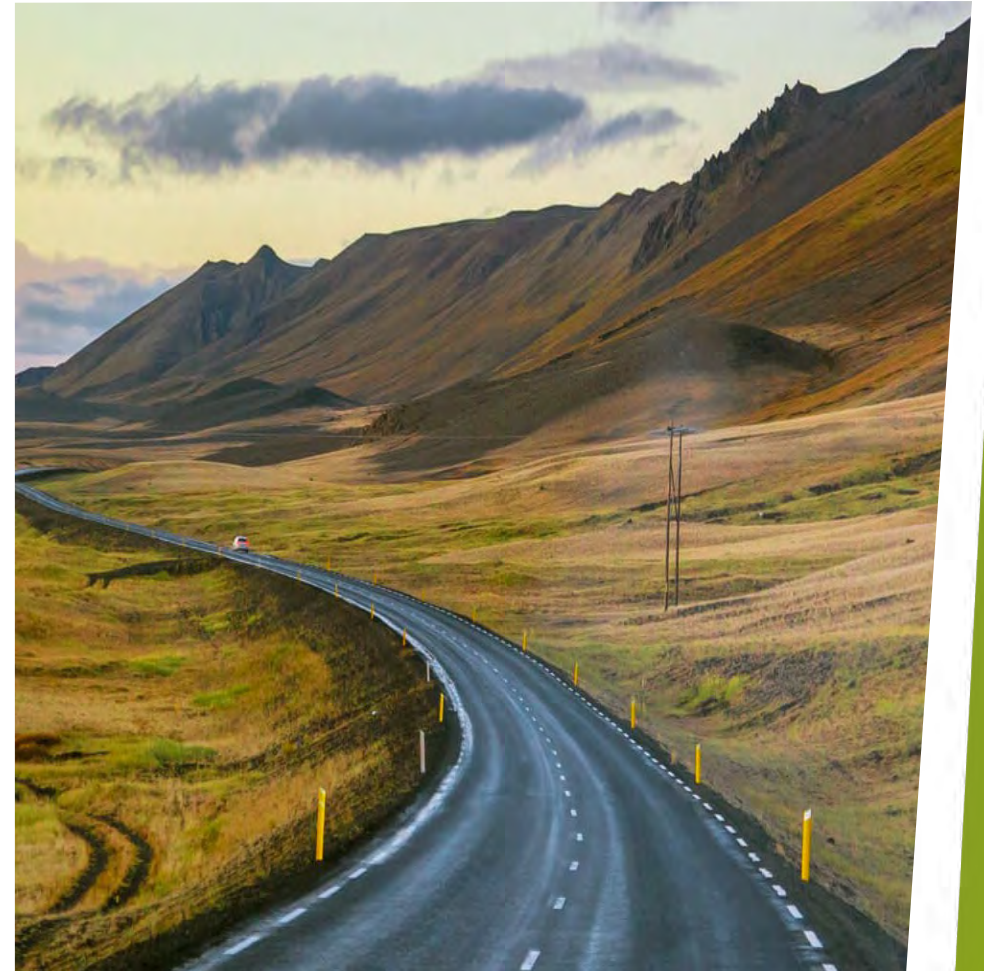
IF YOUR DYNAMICS GP SOLUTION IS GOVERNED BY FIXED LIFECYCLE

Product	Mainstream Support	Extended Support	Lifecycle Definition
Dynamics GP 2013 and GP 2013 R2	**Ended April 4, 2018**	Ends April 11, 2023	Dynamics GP 2013/Dynamics GP 2013 R2
Dynamics GP 2015 and GP 2015 R2	**Ended April 14, 2020**	Ends April 8, 2025	Dynamics GP 2015/Dynamics GP 2015 R2
Dynamics GP 2016 and GP 2016 R2	**Ended July 13, 2021**	Ends July 14, 2026	Dynamics GP 2016/Dynamics GP 2016 R2

Mainstream & Extended

What's the difference between mainstream support and extended support from Microsoft and Armanino?

- Mainstream support includes tax and year-end updates, security updates and non-security hotfixes.

- Extended support includes only security updates.

- Armanino support through Microsoft extended period

  - Incident Support

  - Managed Services

Q&A